

Grandy & Associates

Nichole Rusniaczek

Trainer & Business Consultant



Background

Nichole joined the Grandy Team in 2017 with experience in the HVAC industry as a Customer Service Representative. She specializes in dispatching along with Process Development and Implementation. Nichole holds a Bachelor's and a Master's degree in Curriculum & Instruction and is responsible for new course development as well as training. Her passion is in helping CSRs unlock their leadership potential which in turn helps the companies they work for to become more profitable.

Accomplishments

Nichole has a life-long dedication to teaching and was the Fond du Lac, WI School District High School Teacher of the Year in 2005. Married for nearly 19 years and mother of two very active middle school daughters, she is an avid half marathon runner, reader, and all around health fanatic.

Nichole has been instrumental in the course development of Leader in Disguise—CSR for classroom training. She continues to develop relevant course content to address the needs of today's dealers and distributors.

Nichole can be reached at:

Phone (877) 202-8891 • Email: nicholerusniaczek@gmail.com



877-202-8891 • Sales@GrandyAssociates.com
GrandyAssociates.com • facebook.com/GrandyAssociates
We Teach Contractors How to Build Profitable Businesses.